WHAT'S UP, DACH?

March 11, 2003

Issue 30

By Amy Stover, PAO, 286-7954



No Parking at Loading Dock

Unattended POV and GSA vehicles at the loading dock will now be ticketed.

The loading dock is to be used only for loading and unloading supplies.

Designated parking spots for GSA vehicles are located at building 36001.

For more information, please contact the Logistics Div. at 288-8790.



FRG Hosts Pie Party and Egg Hunt

The All American Pie Party and Egg Hunt is scheduled for April 5 from 2-4 p.m. at the Mize Pavilion behind building 36001.

The party includes a contest for best tasting pie and a speed pie eating contest for adults.

Children's events include an egg hunt and a cupcake walk. These events are for children up to 10 years old.

Please pre-register your children for the egg hunt by calling Charlotte Blackwell at 286-7263.

Anyone wishing to volunteer for the event can call Melvina Thornton at 288-6474, extension 251.

The event is sponsored by the MEDDAC Family Readiness Group.



Darnall Staff,

John F. Kennedy said, "Leadership and learning are indispensable to each other."



With many of our Darnall team members deployed or soon-tobe deployed I will be asking many of our staff members to assume a greater leadership role within the organization.

This will be a great learning opportunity for those team members. The increased responsibility and extra duties are things I know you will excel at.

I need everyone to work together to continue to accomplish our mission. I expect each individual to be a leader in influencing others in a positive way and going the extra mile in these uncertain times.

Customer service remains a top priority at Darnall. It is important that we continue to treat our patients with respect and courtesy. We provide a valuable service to our community. It is a service that our community members rely on to be there for them. We must not let them down.

Even though our total number of staff members may be decremented for a time, our strength as an organization will remain at the same level as always.

Individual contributions and the efforts of the remaining staff will create a positive attitude in the organization. The strength of this organization will get us through these trying times.

I am extremely appreciative of everyone in this organization. You are doing your best every day and I am proud to be your commander and a member of your team.

Thank you, Hooah!

Col. Donald J. Kasperik



CTT Training

Common Task Training is scheduled for March 13 for military personnel. Please report to building 36001, room 228 between 8 a.m. and 4 p.m. to sign in and receive grade sheets. Please return grade sheets to room 228 upon completion of the training.

The uniform is BDU's with Kevlar and LCE.

For more information, please call 286-7255 or 286-7157.

Safety and the Manager

The next Safety and the Manager class is scheduled for March 19 from 8 a.m.-4 p.m. in building 36001, room 158.

This is a required class for all supervisors, OICs and NCOICs.

Please call the Safety Office at 288-8477 or 286-7381 to reserve a slot.

TAAMIS Training

Theater Army Medical Management and Information System training is scheduled for March 20, 21, 27 and 28 from 8-11:30 a.m. at the Soldier Development Center. Participants need to attend only one session of the training.

For more information, please contact Carl Boast at 288-8808.

Ergonomics Class

Ergonomic train-the-trainer classes are scheduled for March 21 and April 18 from 1-3 p.m. in the hospital auditorium.

Ergonomics is the study of fitting the workplace to the worker. A comfortable workplace means greater productivity.

This train-the-trainer course is designed for the supervisor.

Please call the Safety Office at 286-7381 or 288-8477 to reserve a slot.

Kudos to Logistics Div. Personnel

The hospital commander recently recognized four Logistics staff members with a commander's coin for their dedication to service.

The awardees were:

Myron Ware, Donna Hendrix, Debra White and Martha Jackson

These four were responsible for reducing credit card spending and raising prime vendor sales.





Patient Safety Info on Web

The Joint Commission Resources (JCR), an educational service of the JCAHO, announced free, unrestricted online access to a special January 2003 issue of its monthly newsletter, *Perspectives on Patient Safety*. The newsletter focuses on compliance with the JCAHO National Patient Safety Goals. This issue provides information on how to ensure proper patient identification, implement a verbal order read-back policy, verify the correct surgical site and to make sure alarm systems work properly. To access the on-line version of this publication, visit JCR's website at www.jcrinc.com/perspectivesptsafety. For more information, please contact Jennie King at 286-7097.

Population Health Clinic and Pulmonary Services Relocate

The Population Health Clinic and Pulmonary Services have relocated to 3 E, the previous location of the Women's Health Clinic.

For more information, please contact the clinic NCOIC at 288-8103.



Library Web Page Access

The library web page is now located on the DACH Internet. To access the library page, select the staff tab from the home page and then choose the library icon on the left-hand side of the page. No password is necessary if the page is accessed from workstations in the hospital and on Fort Hood. For off-post access, use the password *dachlib* (all small letters).

MEDCOM now requires increased security on library pages with electronic subscription links. Any questions, please contact the library staff at 288-8366.

Command Climate Survey Ongoing

Staff members are encouraged to participate in the MEDCOM survey through March 14.

To access the survey, log on to https://medcomig.amedd.army.mil/cmdclimate/index.html. The password is GPRMC2003. It takes about 15 minutes to compete the survey.

Individual responses to the survey are anonymous, and individual surveys will not be seen by anyone in this command.

JCAHO Journa

Change in Company Leadership

Capt. Andrew T. Schnaubelt is now the commander for Alpha and Bravo Companies.

Please continue to use each individual company First Sergeant and Orderly Room for distribution and routine issues.

Capt. Schnaubelt's signature block is: ANDREW T. SCHNAUBELT CPT. MS

Commanding

Important Company phone numbers are:

Capt. Schnaubelt	286-7221
1SG Robles, A Company 1SG	286-7269
1SG Hollis, B Company 1SG	286-7201
1SG Parham, Med Hold/Student 1S	SG 286-7482
A Company Orderly Room	286-7230
B Company Orderly Room	286-7209
Med Hold/ Student Orderly Room	286-7480

Volunteers Needed for JCAHO Mock Survey in April

DACH's Quality Improvement Branch is looking for three staff members to function as recorders during the JCAHO mock survey April 14-17. You must have your supervisor's approval to volunteer.

Each volunteer will be assigned to one of the survey teams to take notes of problems mentioned by surveyors and discussions. This will aid greatly in future surveys. The QI Branch will transcribe your notes into an After Action Report.

For more info, please call 288-8882.

As the hospital prepares for April's JCAHO mock survey, it's important to brush up on a few items that we know the surveyors will be asking us about. Make sure that you are able to show where the closest fire extinguisher, fire alarm and oxygen shut-off are located in your work area. Know where your Emergency Preparedness Plan (EPP) is located. Be able to discuss your involvement in performance improvement. Of course, your human resource folder should be current and everyone should have one. Take a second look at medical records' master problem list to make sure entries are made. Know the Patient Safety Goals and what we are doing to satisfy them. You should be able to discuss our mission, vision, values and goals. Remember our strategic plan is our balanced scorecard. Most importantly, if a surveyor asks you a question that you don't understand, ask them to restate it so you understand it. If a surveyor asks you a question that you don't know the answer to, tell them you will check on it and get back with them...then get back with them. Remember that this is a mock survey and extremely beneficial to us. We have the experts showing us the areas that we need to improve before the real survey.